

Student Complaint Procedures

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1. Introduction | Kupu Whakataki

2. Complaints covered by this Procedure

4. Anonymous Complaints and Disclosures

5. Principles | Ng M t pono

6. Informal Resolution Options

8. Receipt and Assessment

Privacy

Privacy Commissioner:

15. Definitions | Tautuhinga

Academic Decision:

Frivolous, Trivial or Vexatious Complaint:

